

Curant Health Complete FAQs

Q: Who is Curant Health?

A: Curant Health is a leading, national provider of medication management services. We are a fully certified specialty pharmacy that's provided exceptional care for patients with chronic conditions for over 14 years.

Q: So is Curant a mail order pharmacy?

A: Curant Health is an independent specialty pharmacy that offers home delivery of medication as one component of its comprehensive medication management program.

Q: What are the personalized medication management services that you provide?

A: There are several services we offer in order to personalize a patient's medication management program.

1. One of the most interesting services we provide is custom packaging of patients' medication, removing the guesswork about when to take medications and which medicines work best with others.
2. We also provide access to educational and financial resources to make it easier for patients to be smarter about managing their conditions.
3. We work closely with all of a patient's healthcare providers to be sure that all prescribed therapies work in harmony.
4. We ship all medications, free of charge, directly to the patient's home.

All of these services are designed to make getting and feeling better easier for patients.

Q: How much does your program cost?

A: Our personalized medication management services are free. In most cases, you won't pay any more to use our services than you're currently paying, but you will get better and feel better. In fact, in many cases patients end up paying less than before because we provide access to co-pay assistance programs.

Q: How do I pay for my medications?

A: You can pay via check, money order, check by phone or credit card. Paying via check by phone or credit card ensures the fastest processing of your prescriptions.

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Q: How quickly can I get my medication?

A: If you enroll today, we will get your medications to you in about a week. If there are any prescriptions you need in the next seven days, we ask that you get those from your current pharmacy and allow us to fill these prescriptions on the next refill cycle.

Q: Can you provide all of my medications, including controlled substances and my diabetes medication?

A: Although there are some medications we cannot provide, such as certain limited distribution drugs (like some drugs used in cancer treatment), we do have access to almost all medications. We are authorized to ship prescribed controlled substances as they are approved by your doctor. We can also ship medications, including injectables, which must be kept refrigerated. We can also include your over the counter of medications, e.g. fish oil, Vitamin D.

If we ship a controlled substance to you, we will need to get a signature upon delivery.

Q: How do you coordinate my medication with my doctor?

A: We will contact your doctor about transferring you to our pharmacy, and your doctor will then fax or ePrescribe us your prescriptions. One of the special features of our medication management program is pharmacy specialists who work directly with doctors and other healthcare providers to ensure that our patients receive all their medications.

Q: Can my family members use your services if they aren't on 4 or more medications?

A: We find our medication management program is usually most effective for patients who take 4 or more medications daily, with the exception of a few medical conditions

Q: Can you split up my AM and PM pills?

A: We can split medication by morning and evening doses as part of our personalized medication fulfillment service. Additionally, our pharmacists look at your medications and make sure you know when the right time is to take them and if you can take them with or without food.

Q: Where is Curant Health located?

A: Curant Health is headquartered in the Atlanta, Georgia area. The company has two pharmacies in the Atlanta and Tampa areas. We are licensed to provide pharmacy services in 48 states, Puerto Rico and the U.S. Virgin Islands.

Atlanta area address: 200 Technology Ct., Suite B, Smyrna, GA 30082

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